



QUALITY POLICY

PLC-500-001-REV. 1

MISSION

BONATTI is an International General Contractor providing Engineering, Procurement, Construction, Asset Operation & Maintenance services in the Oil & Gas, Power and Renewable Energy Plant industries.

BONATTI has always been committed to maintain Customers' and interested parties confidence, focusing on increasing loyalty by meeting and exceeding their needs and expectations, aiming to operational excellence.

OBJECTIVE

To comply with the mission statement, achieving Process, Product and Project Operational Excellence BONATTI shall:

- Strictly comply with Contract and any applicable standard, code and legal requirement;
- Comply with the provisions of the Corporate HSE and Corporate Social Responsibility Policy;
- Ensure that all of the company's activities are performed in accordance with the principles of fair competition, honesty, integrity, fairness, social accountability and good faith as set forth in the Code of Ethics adopted by BONATTI;
- Implement the Quality Management System at all levels of the organization, identifying any internal and external factors, risks and opportunities that could have influence on its performance, always focusing on process improvement, promptly modifying, re-mapping or re-engineering the processes whether needed, under the process-owner responsibility;
- Execute on-time, on-quality and profitable Projects, always focusing on process flawless delivery;
- Anticipate and meet Customer expectations and put in place all needed corrective actions to improve Customer Satisfaction;
- Define and constantly monitor and report Process Key Performance Indicators, executing relevant data analysis aiming to Continual Improvement;
- Adopt a Risk-based preventive and proactive approach, anticipating, early identifying and promptly reporting any quality related issues;
- Focus on Right First Time Delivery, minimizing non-adding value activities, aiming at Zero-Defect;
- Promptly correct and solve any Non-Conformity should occur, dealing with consequences, properly identifying and analyzing the root cause and launching the relevant corrective action, thus eliminating the innermost problem, avoiding its recurrence;
- Consider Lesson Learnt as paramount process to avoid recurrence of past problems, disseminating and sharing best practices throughout the Organization;
- Increase motivation, skills, expertise and Quality competencies and behaviors of all employees through continual training and development, as to spread Quality Culture all around the Organization;
- Strictly monitor Supply Chain and Outsourced Services, aiming to create long-terms reliable partnership as a leverage to improve the business;
- Research and develop technical and operating solutions to add value to the company's products, always focusing on technological innovation and excellence, to increase safety, facilitate maintenance and minimize environmental impact.

IMPLEMENTATION

This Quality Policy shall be actively communicated and distributed at every level of the company, in the headquarters and associated offices, to all foreign branches and affiliated legal entities, to all project and site locations and to all the contractors and partners operating on BONATTI sites.

All the Business Units Directors and Line Directors/Heads/Managers shall:

- Lead, foster and promote the Quality Culture, Behavior and Quality Policy application throughout their own organization;
- Monitor appropriate Key Performance Indicator to measure owned Process Performances;
- Guarantee planning of actions aimed at the achievement of the identified objectives;
- Ensure feedback on data collected and relevant analysis, needed to monitor the achievement of the set objectives;
- Ensure all the needed corrective actions and continual improvement initiatives are implemented towards operational excellence;
- Guarantee the necessary involvement of personnel at every level, as well as subcontractors and suppliers involved in the projects, since quality is everyone responsibility.

The implementation and cascading of this Policy over the organization is constantly monitored through periodic Audits.

The Policy shall be regularly reviewed by Top Management.

Andrea Colombo
Chief Executive Officer